



Shane Elrod
Senior Vice President, Operations

Shane Elrod is Senior Vice President of Operations for Olive Garden and an Officer of the parent company, Darden Restaurants, Inc. In his role, he is responsible for all aspects of operations for a brand with more than 900 restaurants, 100,000 employees and more than \$4.5 billion in annual sales. Shane also leads Olive Garden's Operations Excellence team in executing initiatives that support the brand's business objectives.

Shane has a strong ability to coach and develop others, inspiring passion to support business goals and achieve strong financial results. He leads a team of nine Divisional Vice Presidents of Operations and ensures that a variety of culinary, beverage, service, training and quality assurance initiatives are aligned with Olive Garden's strategies at the restaurant level, all focused on making every guest and team member feel like family.

Shane joined Olive Garden in 1999 as a Restaurant Manager in Scottsdale, Ariz. He was promoted to General Manager in 2002 and became Director of Operations for restaurants in the Houston, TX area in 2006. In 2017, he progressed to lead his entire division of more than 90 restaurants as Senior Vice President of Operations – Houston before being promoted to his current role.

Prior to joining Darden, Shane spent seven years in Operations, Human Resources and Marketing leadership roles for a Shoney's franchise based in Florida and Arizona. He graduated with a bachelor's degree in business from Stetson University.

Olive Garden is part of the Darden family of restaurants. Darden owns and operates more than 2,000 Olive Garden, LongHorn Steakhouse, Yard House, Ruth's Chris Steak House, Cheddar's Scratch Kitchen, The Capital Grille, Seasons 52, Eddie V's and Bahama Breeze restaurants in North America.